

# CALL FORWARD NO ANSWER

Whenever you can't answer, forward your calls to someone who can.

## How it works:

If you can't get to the phone, you can be sure that your calls won't go unanswered. You can easily change the forwarding number – even choosing how many times your phone should ring.

## To “turn on” the service:



1. Lift the handset and listen for the dial tone.

2. Press \*92.



3. Listen for the dial tone.



4. Dial the number of rings (from 2 to 9) to be allowed before the call is forwarded. Then, dial the number where you want your calls forwarded.

5. When the phone is answered, your Call Forward No Answer is in effect.

## If the line is busy, or there's no answer:



6. Hang up.



7. Within two minutes, repeat steps 1 - 4 above. You'll hear a confirmation tone to let you know your Call Forward No Answer is now working.

## To “turn off” the service:



1. Lift the handset and listen for the dial tone.

2. Press \*93.



3. Listen for the confirmation tone, then hang up. Your Call Forward No Answer is now “off”.

## To change the “forward to” number:

1. Turn off Call Forward No Answer, (see above).



2. Repeat steps 1-5 to turn on Call Forward No Answer, entering the new “forward to” number.

### Note:

- Dial the number exactly as if you are calling directly. For a local number dial the 10-digit phone number. For a long distance number, dial “1” plus the area code. Or if you have speed calling, you may dial one of your codes instead.